

News from CPSC

U.S. Consumer Product Safety Commission

Office of Information and Public Affairs

Washington, D.C. 20207

For Immediate Release
February XX, 2008
Release #08-DRAFT 1/29

Firm's Recall Hotline: (866) 746 8344
CPSC Recall Hotline: (800) 638-2772
CPSC Media Contact: (301) 504-7908

Rinnai Recalls Wall Furnaces Due to Carbon Monoxide Hazard

WASHINGTON, D.C. – The U.S. Consumer Product Safety Commission, in cooperation with the firm named below, today announced a voluntary recall of the following consumer product. Consumers should stop using recalled products immediately unless otherwise instructed. (To access color photos of the following recalled products, see CPSC's Web site at www.cpsc.gov.)

Name of Product: Direct-Vent Wall Furnaces, Models RHFE 431 and RHFE 556

Units: About 52,000

Manufacturer: Rinnai America Corp., of Peachtree City, Ga.

Hazard: A gasket in the unit can fail, posing a risk of poisonous carbon monoxide gas leaking into the home.

Incidents/Injuries: Rinnai has received 11 reports of carbon monoxide leaking from the furnace. No injuries have been reported.

Description: The recall involves Rinnai EnergySaver Direct-Vent Wall Furnaces, Models RHFE 431 and RHFE 556. They are either natural gas or LP gas (propane) fueled. The following model numbers are included in the recall:

Model RHFE-431	FAIII-N	FAIII-P
	WTA-N	WTA-P
	WTA-72B-N	WTA-76B-N

Model RHFE-556	FAIII-N	FAIII-P
	WTA-N	WTA-P

The model number is printed on the top of the rating plate located on the right side of the unit. The recall includes only those units manufactured from February 2000 through December 2007. The manufacturing date code is the first four digits of the serial number, written as YY MM, and is located at the bottom of the rating plate.

Sold through: Wholesale distributors nationwide to contractors and dealers from February 2000 through December 2007 for between \$1,600 and \$1,900.

Manufactured in: Japan

Remedy: Consumers should stop using the furnace immediately and contact the firm to arrange for the installation of a free repair kit.

Consumer Contact: For additional information, contact Rinnai toll-free at (866) 746-8344 anytime, or visit the firm's Web site at www.wallfurnacerecall.com.

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Rinnai CORPORATION
MAGOYA, JAPAN

FAN TYPE DIRECT VENT WALL FURNACE
MODEL NO. RHFE-55GWTA-P
MAXIMUM INPUT : 20700 BTU/HR
MINIMUM INPUT : 8200 BTU/HR
TYPE OF GAS : L.P.

See owner's manual for details.
This appliance is not convertible for use with other
gases, unless a certified kit is used.
Sections of the venting system have not been installed.
**WARNING-Do not operate the appliance until all sections
have been assembled and installed in accordance
with the manufacturer's instructions.**

SERIAL NO. :
MADE IN JAPAN CP-72135-94B3



The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of serious injury or death from more than 15,000 types of consumer products under the agency's jurisdiction. Deaths, injuries and property damage from consumer product incidents cost the nation more than \$700 billion annually. The CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical, or mechanical hazard. The CPSC's work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters, and household chemicals - contributed significantly to the 30 percent decline in the rate of deaths and injuries associated with consumer products over the past 30 years.

To report a dangerous product or a product-related injury, call CPSC's hotline at (800) 638-2772 or CPSC's teletypewriter at (800) 638-8270 or visit CPSC's Web site at www.cpsc.gov/talk.html. Consumers can obtain this release and recall information at CPSC's Web site at www.cpsc.gov.

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